



JAMAICA CUSTOMS AGENCY

PUBLIC NOTICE

EXPRESS CLEARANCE PROCESS **Mandatory as of May 11, 2020**

The Jamaica Customs Agency (JCA) is advising importers, that starting May 11, 2020, it is mandatory to use the Express Clearance Process, for processing and clearing all shipments at or below US\$5000 (to include Cost, Insurance & Freight - CIF).

Express Clearance Process

Importers should authorise Clearing Agents (such as Consolidators, Freight Forwarders, Customs Brokers, Ware House Operators) to prepare, submit and pay for a Simplified Declaration (IMS4). The Clearing Agent may also complete the entire Customs clearance formalities (including delivery of the goods to the consignee).

Benefits

- Importers/Consignees, Declarants will spend significantly less time at the ports.
- A Simplified Declaration is submitted in advance to Customs, which results in speedier processing.
- Agents and Customs Brokers can pay immediately, upon submission, using the Advance Deposit Payment option, or other online payment services offered by the JCA.
- Authorised Agents or representatives can satisfy all Customs formalities, including paying duties and clearing shipments for their clients.

The JCA continues to encourage customers to utilise its online channels, such as Live Chat and its Customer Relationship and Feedback Platform, located on its website: www.jacustoms.gov.jm, to make queries or to lodge reports. They may also email our Customer Service Representatives at public.relations@jca.gov.jm and quick.response@jca.gov.jm, or telephone 876-922-5140-8.

The Agency remains fully committed to serving our stakeholders and our country.